



Welcome to our first edition of the Wyvenhoe Newsletter! We're aiming to produce these seasonally to update you with any important information, changes and exciting things happening at the yard!

As of January 1st 2019, there will be a **price increase**.

- Weekday private lessons are going up to £35
- We are also offering something new, pay and book for a block of 6 lessons and get the 7th free!



Payment methods:

Please remember to pay either at the time of booking or at the beginning of the lesson. Accepted payment methods are: cash and now all major cards! **BACS** payment is not accepted.

Very excitingly we have four new instructors starting at Wyvenhoe. They will all bring a wealth of knowledge and experience to the team, adding great value into the lessons. We look forward to seeing how they get on!



We are very busy at the moment so answering the phone isn't always an option! When leaving messages please make sure telephone numbers are left clearly and spoken slowly to we can call you back as soon as possible.

Make sure to leave your name, enquiry and the best contact number in the message.

A polite reminder of our **48 hour cancellation policy!** All lessons must be cancelled 48 hours in advance or full fee will be charged due to an increasing demand for lessons. This is non-negotiable as our ponies still need to eat! So please cancel your lessons as soon as you can.



Meet the new pony!

Gem is a gorgeous 13.1hh piebald mare and new to the team. She brings lots of experience with her having been a pony club pony and had the time of her life in her young years! She's quick off the leg, eager to please and a load of fun. We're very excited to work with her.